

Patient Non-Discrimination Policy	
Prepared by: Curtis Garry, MHA, AVP of Hospital Operations	Effective: 2/12/20
Approved by: Paula Vass, MSW, LICSW, MBA, CEDS, Chief Operating Officer	Revised: 6/13/22

POLICY:

It is the policy of Walden Behavioral Care to provide equitable care, without discrimination against or harassment of, any person on the basis of race, age, color, national origin, culture, ethnicity, language, socioeconomic status, citizenship, religion, disability, sex, sexual orientation, gender, gender identity or expression, manner of payment or any other non-medically relevant factor or characteristics that are protected by federal or state law.

No individual with a disability shall be excluded from, denied the benefits of, or be subjected to discrimination at any Walden Behavioral Care program.

It is our goal to provide all individuals with specialized support that is personalized for each patient and their unique needs. We are committed to maintaining top-quality, inclusive and affirming care that respects the personal dignity of all people. This includes individuals that require interpreter services, including auxiliary aids for deaf and hard of hearing individuals. These services can be requested by speaking with any Walden Behavioral Care staff member.

This non-discrimination policy extends throughout the Walden Behavioral Care system. Any harassment or discrimination is prohibited and will not be tolerated.

If you have questions regarding our nondiscrimination policies, or have any concerns or complaints about possible discrimination or harassment, please report them to Curtis Garry, Assistant Vice President of Hospital Operations, Disability Coordinator, at 781-647-6764 or cgarry@waldenbehavioralcare.com.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights (OCR), electronically through the Office for Civil Rights Complaint Portal, available at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200
Independence Avenue, SW Room 509F, HHH Building
Washington, D.C. 20201

Phone: 1-800-368-1019, 800-537-7697 (TDD)